

SW 20445A-09-0077  
W 02451A-09-0078  
W 01732A-09-0079

W 20446A-09-0080  
W 02450A-09-0081  
W 01212A-09-0082



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ORIGINAL

ARIZONA CORPORATION COMMIS

UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion

No. 2009 - 82081

Date: 9/29/2009

Complaint Description:

08A Rate Case Items - Opposed

N/A Not Applicable

First:

Last:

Complaint By:

Jennifer

Brannon

Account Name:

Jennifer Brannon

Home: [REDACTED]

Street:

[REDACTED]

Work:

City:

Maricopa

CBR:

State:

AZ

Zip: 85139

is:

Utility Company:

Global Water-Santa Cruz Water Company

Division:

Water

Contact Name:

[REDACTED]

Contact Phone:

[REDACTED]

Nature of Complaint:

To: Arizona Corporation Commission  
Utilities Division  
1200W. Washington Street  
Phoenix, Arizona 85007-2996  
From: Maricopa, Arizona Residents  
Re: Global Water Rate Increase  
Docket Numbers: SW-20445A-09-0077  
W-02451 A-09-0078  
W-O1 732A-09-0079  
W-20446A-09-0080  
W-02450A-09-0081  
W-O1 21 2A-09-0082

Arizona Corporation Commission

DOCKETED

SEP 29 2009

DOCKETED BY [Signature]

ARIZONA CORPORATION COMMISSION  
DOCKET CONTROL

SEP 29 P 3:40

RECEIVED

In the matter of the aforementioned docket numbers, I, the undersigned, a resident of Maricopa, Arizona, located in Pinal County, do hereby oppose the proposed increases from Global Water for the following reasons:

- The proposed increase will have a financial impact on my personal budget as well as my Homeowners Association budget. My HOA is already facing significant challenges due to delinquencies and foreclosures and this will only serve to make conditions worse.
- The proposed rate increases are purely profit-driven so that major stakeholders and investors will realize a higher rate of return. Increases do not propose improvements to service, quality of water, or distribution and there are no plans to improve existing, or build new, infrastructures.
- Maricopa is one of the hardest hit areas in the country for foreclosures. Proposed increases will be detrimental to attracting builders and buyers, which further diminishes already reduced real estate values. Associations cannot raise assessments enough to cover increases, which will force a severe reduction in maintaining green, healthy landscaping. Aesthetics are the "first impression" of a community and often, one of our biggest and most

# ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

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visible amenities. If the increased rates are approved as proposed, it will severely limit our ability to maintain those amenities, thus creating a less than desirable appearance to residents, visitors, guests and potential buyers.

\*End of Complaint\*

### Utilities' Response:

### Investigator's Comments and Disposition:

Opinion docketed

\*End of Comments\*

Date Completed: 9/29/2009

Opinion No. 2009 - 82081

[REDACTED]

[REDACTED]

SW 20445 A-09-0077

W 02451A-09-0078

W 01732A-09-0079

W 20446A-09-0080

W 02450A-09-0081

W 01212A-09-0082

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: (602) 542- [REDACTED]

Fax: (602) 542- [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 - 82080

Date: 9/29/2009

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: Janet Last: Goodburn

Account Name: Janet Goodburn

Home: (505) [REDACTED]

Street: [REDACTED]

Work:

City: Maricopa

CBR:

State: AZ Zip: 85139

is:

Utility Company: Global Water-Santa Cruz Water Company

Division: Water

Contact Name: [REDACTED]

Contact Phone: (602) [REDACTED]

Nature of Complaint:

September 24, 2009  
Arizona Corporation Commission  
Consumer Services Section  
1200 W. Washington Street  
Phoenix, Arizona 85007  
Re: Global Water- Dockets SW-20445A-09-0077, W-01732A-09-0079,  
W-02450A-09-0081, W-02451A-09-0078, W-20446A-09-0080 and  
W-01 21 2A-09-0082

To Whom It May Concern:

As a customer of Global Water, I wanted to voice my concern over their request for a rate increase. Given the current economy, we are all suffering in one way or another. Many people lost money this past year on their investments and 401 Ks, some have lost jobs, and there are those who are struggling just to keep their homes.

We also have concerns for our neighborhoods. Many people live in communities with a Homeowners Associations that have large water bills. In our community of Alterra, we have cut back on water usage. We chose not to over seed the grass areas in our parks again this year and we are in the process of removing the water feature at the community entrance. Even with these changes, we still struggle due to the lack of funds from foreclosures and under built loft. The amenities put in by builders are hard to support and afford when a community is not completely built out.

An increase at this time, especially at the rate being suggested, would cause a great hardship for many people and communities in the City of Maricopa. Should you have questions regarding this letter, I can be reached as follows:

[REDACTED]

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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Sincerely,  
James G. Gosselin  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Opinion docketed and consumer notified by telephone  
\*End of Comments\*

Date Completed: 9/29/2009

Opinion No. 2009 - 82080

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